

Reference	Authority	Category	Decided	Decision	Decison Reason	Remedy	Service improvement
19017819	Havant Borough Council	Benefits & Tax	19/04/21	Upheld	Injustice remedied during LGO consideration	Improved BinJ remedy	
20005923	Havant Borough Council	Highways & Transport	01/04/21	Not Upheld	Other reason not to continue with investigation		
20008921	Havant Borough Council	Planning & Development	24/09/21	Upheld	mal & inj	Apology,Financial redress: Avoidable distress/time and trouble,Provide training and/or guidance	The Council agreed to remind building control officers of the importance of providing clear advice and instructions.
20014493	Havant Borough Council	Planning & Development	21/05/21	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21000596	Havant Borough Council	Planning & Development	01/03/22	Not Upheld	No worthwhile outcome achievable by further investigation		
21000926	Havant Borough Council	Planning & Development	21/04/21	Referred back for local resolution	Premature Decision - advice given		
21003015	Havant Borough Council	Benefits & Tax	27/07/21	Closed after initial enquiries	No worthwhile outcome achievable by investigation		
21003608	Havant Borough Council	Planning & Development	17/08/21	Closed after initial enquiries	26(6)(b) appeal to Minister		
21003611	Havant Borough Council	Housing	11/06/21	Referred back for local resolution	Premature Decision - advice given		
21004215	Havant Borough Council	Benefits & Tax	12/08/21	Referred back for local resolution	Premature Decision - referred to BinJ		
21005279	Havant Borough Council	Environmental Services & Public Protection & Regulation	09/09/21	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21005512	Havant Borough Council	Planning & Development	21/07/21	Referred back for local resolution	Premature Decision - advice given		
21005615	Havant Borough Council	Planning & Development	07/01/22	Closed after initial enquiries	Other reason not to investigate		
21006723	Havant Borough Council	Environmental Services & Public Protection & Regulation	11/10/21	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21007385	Havant Borough Council	Environmental Services & Public Protection & Regulation	08/10/21	Closed after initial enquiries	26B(2) not made in 12 months		
21011044	Havant Borough Council	Housing	06/01/22	Closed after initial enquiries	At request of complainant		
21015088	Havant Borough Council	Benefits & Tax	14/01/22	Referred back for local resolution	Premature Decision - advice given		
21015335	Havant Borough Council	Benefits & Tax	20/01/22	Referred back for local resolution	Premature Decision - advice given		
21015650	Havant Borough Council	Corporate & Other Services	16/03/22	Closed after initial enquiries	Not warranted by alleged mal/service failure		
21017258	Havant Borough Council	Environmental Services & Public Protection & Regulation	22/02/22	Referred back for local resolution	Premature Decision - advice given		
21018555	Havant Borough Council	Environmental Services & Public Protection & Regulation	21/03/22	Referred back for local resolution	Premature Decision - advice given		